

# Better conflict outcomes



## The TKI® assessment

How much time and money does conflict cost your business?

With the Thomas-Kilmann Conflict Mode Instrument (TKI®), you can manage conflict and keep morale high. The TKI tool explores five modes or 'styles' for handling conflict: **avoiding, accommodating, compromising, competing** and **collaborating**. It helps your employees to learn:

- **their default approach to conflict**
- **how to use other approaches to conflict**
- **how to identify the best approach for a given situation**

Competing interests and different communication styles can easily lead to conflict in the workplace. The TKI instrument offers fast, flexible solutions.

### TKI features

Offers five approaches to conflict

Applies to individual and team use

Is the world's best-selling conflict assessment

### TKI benefits

Gives you flexibility to handle more situations productively

Improves morale for individuals and teams

Fast and accessible, it reduces conflict quickly

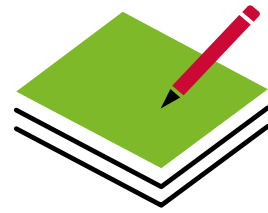
### Use the TKI assessment for:

- **Conflict**
- **Leadership**
- **Communication**
- **Team development**
- **Stress**

“ There aren't many situations where doing a TKI analysis isn't useful – which is why I've used it so much. People don't get stuck on it or debate it...it works quickly and effectively.”

Behavioral  
Change  
Consultant

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You do not need certification to administer the TKI assessment.

Just order it from The Myers-Briggs Company. The assessment has only 30 questions and takes around 15 minutes for participants to complete. It's quick and easy to do.

See [www.themyersbriggs.com](http://www.themyersbriggs.com) to find out about the TKI assessment and get support.

## A fast, flexible solution for handling conflict

### About The Myers-Briggs Company

In our fast-changing world, your edge lies in harnessing 100 percent of your talent – at work, home, college, or anywhere in between.

The Myers-Briggs Company empowers people to be the best versions of themselves. By enriching self-awareness and understanding of others, we help organizations around the world to improve teamwork, develop inspirational leaders, foster diversity, and solve their most complex people challenges.

We're established assessment developers, expert trainers and experienced psychologists. Our powerfully practical solutions are grounded in a deep understanding of the trends that affect people and organizations today, and we're ready to help you succeed.

### TKI products and resources

#### Books and eBooks

Introduction to Conflict Management, Conflict Workshop Facilitator's Guide and Introduction to Conflict and Teams

### Get in touch

Have you got a question?  
Contact our TKI experts:  
[www.themyersbriggs.com](http://www.themyersbriggs.com)

